Facilitators

Chloe Grant is a qualified Aviation English Instructor having spent numerous years teaching ATC, airports & aviation engineers in France and at various locations throughout Africa. She is qualified in France by the DGAC as a TNP2/PIFA examiner, the French ICAO examination. A fluent French & Japanese speaker, she understands the needs of students learning a language & the importance of language in aviation from a lifelong passion for aviation & safety.

Course materials

Participants will be issued with course materials on a USB stick that will also contain numerous reference materials.

Certificates

Participants that actively participate in the course will be awarded a certificate of completion bearing the logos of the AviAssist Foundation and its partners on this course.

What will be expected of participants?

The AviAssist Foundation implements high quality training programs. Participation is key to any successful training program. Therefore, we urge participants to complete all course assignments including those that may require preparation **prior** to the start of the course.

We welcome your input to help us improve our training programs. Crucial for continuous improvements to our training programs is your input by completing the workshop evaluation form that you will receive at the end of the course.

Course

English for Aviation

The regional affiliate of
FLIGHT SAFETY FOUNDATION

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In co-operation with

Ministry of Infrastructure and the Environment
The Netherlands

KLM

Kenya Airways
The Pride of Africa

TURKISH AIRLINES

About the AviAssist Foundation

The AviAssist Foundation promotes professional excellence in African aviation safety. As a non-profit organisation registered in the Netherlands, the AviAssist Foundation is reliant on support from corporations, governments & individuals and fees for services.

Course overview

This 5-day intensive training in aviation English & communication skills provides a unique and cost effective opportunity to provide in-country training to air traffic controllers and pilots.

The interactive course includes language training in pilot and ATC vocabulary, terminology and standard and non-standard phraseology, with an emphasis on emergency procedures, special and unusual requests and instructions.

The course complies with the guidance provided by ICAO in the Manual of the Implementation of ICAO Language Proficiency Requirements (Doc 9835) and includes audio-visual exercises, runway & aircraft exercises with fictive flights, student presentations, etc.

On start & conclusion of the course an assessment will be made with regard to the ICAO language proficiency rating scale of each participant. The result of the assessment will be documented on the certificate of course completion.

Course background

Historically, insufficient English language proficiency on the part of the flight crew or the controller has contributed to a number of accidents and serious incidents.
Therefore, ICAO has introduced language proficiency requirements for air traffic controllers and pilots with the aim to improve their language skills and to reduce the frequency of communication errors.

These requirements are contained in ICAO Annex 1 - Personnel Licensing, Annex 6 - Operation of Aircraft, Annex 10 - Aeronautical Telecommunications and Annex 11 - Air Traffic Services. The English language proficiency level for all pilots flying international routes and air traffic controllers serving international airports and routes has been set at level 4 and above (5 or 6).

To address the shortage of English language proficiency courses in the East and Southern African region, the AviAssist Foundation is organizing this training in co-operation with the Rwanda CAA. The training is co-funded by the Netherlands Government with support of the RCAA and KLM Royal Dutch Airlines, Kenya Airways, Turkish Airlines and other partners.

On completion of the training, participants should have:
1. improved their communicative competence in terms of increased fluency and accuracy in speaking English
2. improved the ability to use in a correct manner the ICAO standard phraseology
3. understand the importance of using plain language in unusual and emergency situations
4. improved understanding of aircraft emergencies and unusual requests
5. developed their vocabulary in a wide range of aviation-related topics

Course content

The course will include, but is not limited to, the following topics:
1. Basic vocabulary and grammar in a wide range of aviation-related topics
2. Linguistics awareness
3. ICAO Standard (emergency) phraseology
4. Management of the pilot-controller relation
5. Management of the dialogue

Target audience

Air Traffic Controllers who are required to meet the ICAO language proficiency requirements. The prerequisite for participation is to have a satisfactory level of communication skills in plain, non-specialised English language.

Course deliverables

This training will be delivered in a series of lectures in combination with discussions and numerous presentations by participants on aviation related subjects that are relevant to the daily reality of work as an air traffic controller, pilot or other aviation professional.

As such, the course builds pronunciation, structure, vocabulary, fluency, comprehension as well as interaction skills with the participants.

Participants will be subscribed to the Foundation's magazine SafetyFocus that will run regular features on the subject & will be enrolled in a free, dedicated internet user group on the subject that will be moderated by the Foundation.