

9-12 July '19  
Nairobi - Kenya

US\$400 for  
4 days

# AVIATION GROUND OPERATIONS SAFETY TRAINING COURSE

Its a competitive world out there! On time performance, service improvement, reduced cost margins, safety and compliance are all must have's but it makes for a complex environment.

Bringing all of this together is difficult enough but without a competent, highly skilled, service and performance driven workforce, it's almost impossible!

## 1 WHY IS IT IMPORTANT?

Ground Operations is fast becoming a critical function in the aviation industry and indeed the supply chain. Staff knowledge in ground operations is unregulated, limited and varies greatly by region. Make sure your staff applies international best practices so you don't have to compromise on efficiency and safety for your clients and become their preferred supplier.

**MORE INFO & REGISTRATION:**  
email: [training@aviassist.org](mailto:training@aviassist.org)

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## 2 WHO SHOULD ATTEND?

Airport duty managers, Aircraft First Line Services staff & crew chiefs, ground handling staff & managers, Safety managers, Airside management, government safety inspectors, airforce handling staff, UN staff, business aviation operators & aircraft dispatchers

## 3 COURSE OBJECTIVES

To provide participants with a detailed level of knowledge, insight and detail to ensure safe, secure, efficient handling and effective management of aircraft ground operations

**The duration of this course is 4 days**

### Key topics:

- Management of ground operations
- Airside safety
- Risk assessment
- Turn around auditing
- Audits & certifications
- Load control: revisiting weight & balance
- Ground Service Equipment inspection & handling
- Safety Management Systems & Safety Performance Indicators
- Role of the IATA Airport Handling Manual and IATA Ground Operations Manual

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