

Facilitators



Jacques Sol started his career in ground handling with Damco Air at Amsterdam Airport as an export & consolidation agent. From there he held numerous positions including operations managers and station managers position for Ogden (now Menzies) and Northwest Airlines. His roles also included training of new staff. From there he joined Amsterdam Airport Schiphol for positions including development & innovation manager and airside operations manager. His latest position with Amsterdam Airport Schiphol was as program manager of the airport's unique safety platform. Following his recent departure from Amsterdam Airport, he currently heads the development of SaferGround consultancy services.



Wout Ruijs started his career as a ramp employee at Eindhoven Airport in the south of the Netherlands. From there, he joined Viggo, an innovative ground handling and services company at Eindhoven Airport. As a quality and safety manager, his responsibilities include providing training on various topics including auditing and weight and balance. He currently helps shape the expansion of Viggo. As an active member of the safety boards of Eindhoven Airport, Military Airbase Eindhoven and Amsterdam Airport, he brings a broad experience to the table on both safety and operations.

Tom Kok— As director of the AviAssist Foundation Kok has over 20 years experience with safety promotion in Africa. An important part of that experience is related to transfer of knowledge through training. Kok has lived, flown (PPL) and worked in Africa and is the Founder of Africa's only aviation safety magazine—SafetyFocus.

Jacques, Wout & Tom will provide a fun learning environment where professionals can learn and strengthen their knowledge, understanding and application of ground operations safety standards.

Course expectations & certificates

The AviAssist Foundation implements high quality training programs. The course design follows international standards as laid out by the International Civil Aviation Organization and leading regulators from across the world.

The Foundation will provide uniquely numbered certificates of completion to all students upon passing the course exam obtaining a grade of 70% or higher as well as demonstrating a 100% attendance.

Our certificates with their unique identifier provides proof for an employer or other institution that you and only you took and passed the course. At the back of the certificates, you'll find an overview of the topics covered for reference purposes.

About the AviAssist Foundation

The AviAssist Foundation is an independent, international, and impartial non-profit that exists to champion the cause of aviation safety in Africa. AviAssist's mission is to provide an effective and affordable way to support safety champions. Our vision is to empower everyone in the African aviation industry to master safety promotion skills. We are fortunate to count quite a number of blue chip companies as our partners in our work in Africa since 1995.



Ground Operations Safety Course

9-12 July 2019 - Nairobi - Kenya



Hosted by:



Sponsored & supported by:



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Course background

Airlines today want shorter turnaround times at airports and fewer ground accidents – aiming for ever more efficient ground-handling operations without compromising safety.

Yet time pressures and associated factors when handling an aircraft within the scheduled turnaround time keep creating safety challenges.



Course overview

Ground operations are a critical function in the aviation industry and the supply chain. Aircraft turnaround relating is a finely tuned set of activities carried. The activities involved, particularly below the wing are often complex, potentially hazardous in nature and subject to compliance with both industry and regulatory standards.

The knowledge of industry and regulator staff on ground operations is unregulated, limited and varies greatly by region. Make sure your staff applies international best practices so your organisation doesn't compromise on safety. This 4-day course is designed for aviation professionals that work with airlines, ground service providers and oversight organisations. Management and staff, including those from safety regulatory agencies, require to be trained and have a thorough understanding of their

responsibilities.

This course provides a good understanding of safety in ground operations and answers the most important questions that management and those involved in ground support activities need to know; what's going on, why and how do we manage it from a safety and performance improvement perspective?



Target audience

- Airline turn around co-ordinators
- Airport operations managers
- Ground handling supervisors and staff
- Ground Service Provider managers & staff
- Ramp assistants & supervisors
- Airside safety officers
- Airport duty managers
- Members of airport management teams
- Government safety inspectors
- Auditors
- Airforce handling staff
- Aviation safety officers with the United Nations
- Business aviation operators

Course content

The course will include, but is not limited to, the following topics:

- Management of ground operations
- Airside safety
- Aircraft turnaround and auditing
- Risk assessment & Safety Management Systems
- Human Factors
- Weight & Balance & load control
- Safety oversight of ground operations
- Ground Service Equipment inspection & handling
- Role of IATA Airport Handling Manual & IATA Ground Operations Manual, IOSA and ISAGO



Course deliverables

The course will be delivered in a series of lectures, combined with interactive discussions, exercises and case studies. An active role by the participants will be facilitated to create a strong connection between the course and daily work.

Participants will be subscribed to the Foundation's magazine SafetyFocus to support the understanding and application phase of their learning as well as widen their appreciation of aviation safety issues and motivate them in their work.