

11-13 November 2019

Nairobi, Kenya

HUMAN FACTORS TRAINING

\$350 for
2 days

A good understanding and awareness of the factors influencing human performance gives professionals the opportunity to improve both their individual and team performance

1 WHY IS IT IMPORTANT?

The human element is the most flexible, adaptable and valuable part of the aviation system. But it is also the most vulnerable to influences which can adversely affect its performance. The course design follows international standards from ICAO and leading regulators from across the world.

Key topics:

- Human Performance & limitations
- Human information processing
- Human error
- Communication
- Stress & workload management
- Teams & Teamwork
- Safety Culture & Just Culture
- Risk management

2 COURSE OBJECTIVES

On completion of the course participants will:

- Understand of the role of the human element in the Aviation System
- Have knowledge and understanding of various human factors topics and models and a good awareness of the relation between them
- Have 'tools' to improve their operational performance
- Be able to develop new professional safety behaviour, based on the acquired knowledge and understanding

3 WHO SHOULD ATTEND?

- Pilots
- Air Traffic Controllers
- Dispatchers
- Flight operations officers
- Safety managers
- Crew planners
- Crew chiefs
- Ground handling staff & managers
- Safety inspectors
- Airforce handling staff
- Business aviation operators

Customers in previous editions of this course included Rwanda Civil Aviation Authority, East African Civil Aviation Academy, Zambia Airports Corporation Ltd., NAC2000 and Tanzania Civil Aviation Authority.

FOR INFO OR REGISTRATION
email: training@aviassist.org



Members 10% discount

Brought to you by:



Independent | Innovative | Non-profit

www.aviassist.org

In co-operation with:



AviAssist is powered by among others:

