

\$250 for
2 days

16-17 or 19-20 April '17
UTB, Kigali - Rwanda

HUMAN FACTORS TRAINING COURSE

A good understanding and awareness of the factors influencing human performance gives professionals the opportunity to improve both their individual and team performance

1 WHY IS IT IMPORTANT?

The human element is the most flexible, adaptable and valuable part of the aviation system. But it is also the most vulnerable to influences which can adversely affect its performance.

Key topics:

- Human Performance & limitations
- Human information processing
- Human error
- Communication
- Stress & workload management
- Teams & Teamwork
- Safety Culture & Just Culture
- Risk management

2 COURSE OBJECTIVES

On completion of the course participants will:

- Understand of the role of the human element in the Aviation System
- Have knowledge and understanding of various human factors topics and models and a good awareness of the relation between them
- Have 'tools' to improve their operational performance
- Be able to develop new professional safety behaviour, based on the acquired knowledge and understanding

FOR INFO OR REGISTRATION
email: training@aviassist.org

3 WHO SHOULD ATTEND?

- Pilots
- Air Traffic Controllers
- Dispatchers
- Safety managers
- Crew chiefs
- Ground handling staff & managers
- Safety inspectors
- Airforce handling staff
- Business aviation operators

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